

Re-installing a Windows Application

Once in a while it is necessary to **re-install** some of the applications which come as part of Windows, such as : WordPad, Calculator, Paint, Notepad, Imaging, etc... This may be necessary as a result of a [mild] virus infection that has now been corrected but which corrupted the said application; it could also be that a crash corrupted that application, or, as in most cases where this is needed, the installation of some software program resulted in one of these Windows applications no longer working properly.

This document takes you through the steps required to **re-install** a Windows application. The Windows application we will be using as example in this document is **WordPad**. If you are trying to re-install an application which isn't WordPad, simply substitute its name wherever we mention WordPad.

This document applies to **Windows 95/98/ME/2000/XP**.

Firstly...

- First and foremost, if you encounter ANY problems with a Windows application (such as WordPad, Notepad, Imaging, Paint, WordPad, etc...), the problem could actually be the result of having a virus on your PC. Therefore, **before you do anything else**, update your anti-virus software with the latest updates, and then run a full virus scan on your PC.

*If you do not have an Antivirus program installed, then **get one !** Not only could you be unknowingly close to a virus induced disaster, but, worse, you could be infecting your friends through the virus using your e-mail address book and Internet connection to propagate itself to everyone in your address book ! There are many good anti-virus programs on the market; at AnswersThatWork, however, we prefer Norton AntiVirus which you can obtain on the Symantec site at www.symantec.com.*

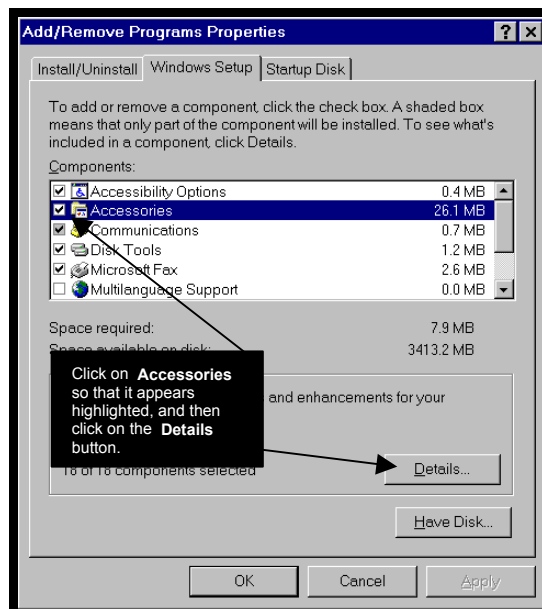
If, once you have updated your antivirus software, you find that the virus scan detects viruses on your PC, and fixes or deletes them, then this may actually solve the problem that you were encountering and which brought you to this document. If that is the case, reboot your PC and test it. If not, then continue with this document.

Reinstalling a Windows Application (WordPad)

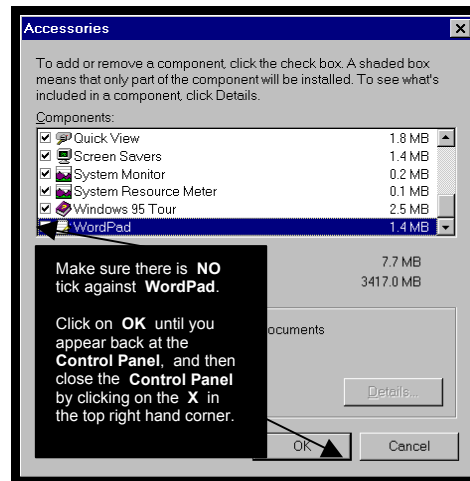
Since the premise of this document is that the Windows Application you want to re-install, does not currently work well, or does not work at all, the process we detail below is the **full de-installation** of that Windows application (WordPad in this example) followed by its **re-installation**. As follows :

The de-installation phase

- Put the original Windows 95/98/ME/2000/XP CD used to set up your PC, into the CD-ROM Drive (depending on how your PC was set up in the first place, you may or may not need this CD).
- Click on **Start \ Settings \ Control Panel**.
- Double-click on **Add/Remove Programs**.
- Position yourself on the **Windows Setup** tab.
- In the list of components, click on **Accessories** so that it appears highlighted, and then click on the **Details** button.



- In the new list of components that appears, scroll down until you find **WordPad**.
- Take the tick **OFF** WordPad if there is one set.



- OK** your way out, all the way back to the “Control Panel”.
- Close the “Control Panel” by clicking on the **X** in the top right hand corner.
- If you are prompted to restart at any stage, click on **Yes**. Otherwise, manually restart your PC (**Start \ Shut Down \ Restart \ OK**).

The actual re-installation phase

- Click on **Start \ Settings \ Control Panel**.
- Double-click on **Add/Remove Programs**.
- Position yourself on the **Windows Setup** tab.
- In the list of components, click on **Accessories** so that it appears highlighted, and then click on the **Details** button.

- In the new list of components that appears, scroll down until you find **WordPad**.
- This time, place a tick against **WordPad**.
- OK** your way out, all the way back to the “Control Panel”. As you do so, you will see Windows re-installing WordPad.
- Close the “Control Panel” by clicking on the **X** in the top right hand corner.
- If you are prompted to restart, click on **Yes**. Otherwise, manually restart your PC (**Start \ Shut Down \ Restart \ OK**).
- That's it. **Now Test**. Hopefully your re-installed Windows application should now work properly (in the case of our example, WordPad).

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