

VGA card has become de-installed

It's the next day. A fine morning. You turn your PC on, it boots OK, but suddenly you find that your display is no longer sharp and crisp, the colours do not look normal, and your screen does not seem to show as much information as before. You have done nothing different, and you certainly did not install a new piece of software the day before – it was business as usual, until

Likely Causes

This problem can occur for one of two reasons :

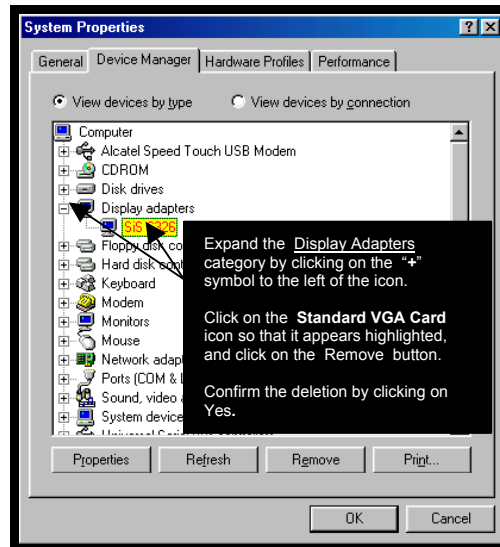
- 1) The VGA card has become faulty, or is starting to be “occasionally” faulty, and needs replacing (the VGA card is a card inside your PC which displays the information onto your monitor - your monitor plugs into it).
- 2) You have Windows 98, the original version, or the upgrade, and Windows 98 has simply decided to revert your VGA Graphics Adapter Card to a “Standard VGA Graphics Adapter”. As a direct result your display settings have been changed to the Windows “default” settings of 16 colours and 640x480 resolution, hence the large icons and menus, the “rough” colours, and lack of sharpness.
This is a bug specific to Windows 98, the original version, or the upgrade version. We, at AnswersThatWork, have not encountered this problem in any other versions of Windows; that said, if this has happened to you and you are running a version of Windows other than the aforementioned versions, then this document will be of use to you too.

The Solution

Whatever the cause of the problem may be, the first thing to try is to have Windows attempt to re-install the VGA card properly. To do this, do as follows :

- Click on **Start \ Settings \ Control Panel \ System**.
- Position yourself on the **Device Manager** tab.

- Expand the Display Adapters category by clicking on the "+" sign to the left of it.
- Delete the Standard VGA graphics adapter by highlighting it and then clicking on the **Remove** button.



- Confirm the deletion by clicking on **Yes**.
- Close the System Properties dialogue box by clicking on **OK**.
- Close the Control Panel.
- Reboot the PC (**Start \ Shut Down \ Restart \ Yes**).
If you are lucky, on reboot Windows will correctly re-detect your VGA card and will re-install the appropriate drivers.
- If Windows 98 does re-detect and install your VGA card correctly, do a **right-click** on the Windows Desktop and select **Properties**.
- Position yourself on the **Settings** tab, and you should now be able to change the number of colours as well as the resolution. Change the colours to High Color (16 bit) and the resolution to 800x600 pixels. Click OK.
- If Windows is not able to re-detect and install your VGA card correctly, then the problem is likely to be with your VGA card which may need replacing. **Double-check with us before replacing it.**
- You're done.**

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