

Successfully resizing windows in GroupWise 5

One of the most common complaints of new users of **GroupWise 5** is finding that the GroupWise windows they have carefully resized, keep going back to their previous settings the next time they restart their PC.

A typical example : you want the main GroupWise window (your mailbox) to open maximised every time you start your PC. So you maximise the main GroupWise window thinking that it will stay that way, but the next time you start your PC you find that it has returned to its previous smaller size in the middle of the screen.

The following shows you how to successfully resize any GroupWise 5 window :

- Change the sizes of the GroupWise windows** you want changed, but **never** use the **Maximise** control - GroupWise 5 does not register the Maximise control as a “resizing event”. If you want a particular window to always open maximised, then maximise it manually by dragging the edges and corners until its size is as good as maximised.
- Close down the GroupWise Notify.** The GroupWise Notify is that little blue World globe that sits in the Windows 95/98 System Tray in the bottom right-hand corner of your screen, right next to the time. As shown below, to the left of the time, when you have mail it has a little envelope through it, and if you run the mouse over it it tells you if you have unread mail (notifications) :



Close down Notify by doing a **right-click** on it and choosing **Exit**.

- Close down all GroupWise windows** that you have open, your mailbox, any sendmail window, etc... Every single one of them.
- Restart GroupWise.** You will find GroupWise either on your Start Menu, or on Start \ Programs \ GroupWise, or something similar.
- Restart GroupWise Notify** so that you get notified of new incoming e-mails.
- That's it. You're done !** Your GroupWise 5 windows will now always open to the sizes that you just defined.

The technical explanation

The section below is purely for the technically minded user who may be interested in knowing **why** ?

Well, in our opinion at AnswersThatWork, the reason you have to go through the above steps to get GroupWise to accept your new window sizes, is purely and simply bad programming design – we call this “*programming holes*” although one could justifiably argue that they should be called “*bugs*”.

Here is how GroupWise behaves and why you have to go through the steps described on Page 1 to get it to accept your new window sizes :

- 1) GroupWise rewrites to the Central Post Office any changes made to Toolbars and menus, when both the GroupWise Client and the GroupWise Notify are shut down, whether manually or as part of the Windows shutdown.
- 2) GroupWise rewrites to the local Windows Registry, changes to the window sizes, etc..., **only** when it is manually shut down. Again this only happens when **both** the Client and Notify are shut down. However, and this is the crucial bit, there is a hole in the programming code where the developers forgot to include the Registry re-write on GroupWise shutting down as a result of a Windows shutdown. Result : end-users change the sizes of their windows, then at the end of the day they shut down Windows hoping that the next day the new sizes will remain. And, as we know, the new sizes are not maintained !
- 3) Third problem : the GroupWise client does not *reliably* register the Maximise control as a window resizing event that it needs to rewrite to the Registry. In most cases, in fact, it just does **not** register it.

There you are, now you know why you need to follow the steps described on Page 1 in order to have GroupWise register the new sizes that you want for your GroupWise windows.

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