

GroupWise Error :
The ordinal could not be located in dynamic link library
MAPI32.DLL

The Error Message

When trying to open GroupWise you get one of the following error message :

The ordinal 19 could not be located in the dynamic link library MAPI32.DLL.
The ordinal 21 could not be located in the dynamic link library MAPI32.DLL.
The ordinal 23 could not be located in the dynamic link library MAPI32.DLL.
The ordinal 64 could not be located in the dynamic link library MAPI32.DLL.

The Fix

- The above error has occurred because one of your web browsers, probably Mozilla or SeaMonkey, has been set as the default email application !*
- Open **Mozilla** or **SeaMonkey**.
- Click on **Edit \ Preferences \ Mail & Newsgroups**.
- If you are using **SeaMonkey**, UNCHECK the following option :
Make SeaMonkey Mail & Newsgroups the default application for Mail.
- If you are using **Mozilla**, UNCHECK the following option :
Use Mozilla Mail as the default mail application.
- Click on **OK**.
- Close **Mozilla/SeaMonkey**.
- That's it, you're done ! GroupWise will now open without the error.

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